



# EMERGENCY MANAGEMENT AGENCY

## DEPARTMENT OF PUBLIC SAFETY OFFICE OF THE ADJUTANT GENERAL

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### **DRAFT** Situation Report

### Hurricane Katrina Support

September 6, 2005 24:00

The State of Missouri continues coordination with federal, state, local and non-profit agencies to provide support to relief efforts for people in areas adversely impacted by Hurricane Katrina.

The following actions have been taken by state agencies on behalf of Hurricane Katrina victims over the last 12 hours:

- Governor Blunt also has requested the President of the United States to declare an emergency for the State of Missouri as a result of the FEMA request to assist in the relocation of disaster victims from those states impacted by Hurricane Katrina to Missouri. 44 CFR 206.35.
- The Federal Emergency Management Agency (FEMA) directed a hold on all plans to transfer evacuees from Texas to other states, though additional transfers from New Orleans continues. FEMA advises states that do not currently host evacuees to implement a standby position for all mass care preparations, unless they have been notified directly by FEMA to prepare for arrivals.
- SEMA has not received any information as to when temporarily displaced individuals will be arriving in Missouri. Nor the numbers involved.
- St. Louis County is establishing a Regional Assistance Center. Various county offices are involved in the establishment of the center as well as the American Red Cross and Salvation Army. Volunteer management also advises that they are receiving approximately 760 calls per hour. There are currently 1150 volunteers registered.
- SEMA is participating in daily conference calls with other state emergency management agencies within Region VII and a daily conference call with the Kansas City Urban Area Working Group.

- SEMA is continuing Level 1 activation staffing the Control Room. However, operational hours have been reduced from 24/7 operation to 7:00 A.M. to midnight.

## **Donations management**

The EOC has been receiving and recording calls (approximately 550) offering donation of goods and services since Tuesday Sept. 2<sup>nd</sup>. Those calls that could be diverted to specific registration lines, such as medical personnel, were referred. In all other cases the individuals were told that they would receive a call back regarding the disposition of their offer.

On September 5, 2005, we received the toll free numbers for the Donations Call Centers in Mississippi and Alabama (Louisiana does not yet have a number available). Each of those centers was contacted, a brief description of the types of services and equipment was given, and an offer was made to fax the entire list to each center. In both cases, the centers welcomed the list and faxes were sent to each.

Those answering phones in the EOC were given a list of referral numbers for FEMA, DHS, and the Mississippi and Alabama donations call centers. Those persons who called prior to today will each receive a return call on behalf of SEMA thanking them once again for their donation and explaining that their offer has been forwarded directly to two of the affected states. They will be informed that if/when their service/equipment is needed they will be contacted directly by one of the affected states. We are currently exploring the possibility of using the Vitae Caring Foundation to assist in making these calls. Initial contacts with the Foundation were extremely enthusiastic, however we are waiting approval from the Foundation's leadership.

Additionally, the resource list has been emailed to the EMAC center in New Mexico per the request of the National Governor's Association.

## **St Louis Reception & Care Facility**

At 05:00 P.M., today, a briefing was conducted by Gary Christman, City of St. Louis. The briefing was for all agencies and volunteer representatives to discuss additional planning and coordinating our readiness to receive evacuees in the shelter facility. A walk-through test of major functions will be conducted early tomorrow morning. If this test is successful, the City will announce the facility is ready to receive evacuees at 8:00 A.M.

We are still in a holding pattern at this time, and do not have a definite arrival time for temporarily displaced persons. 24 showers will be ready for use Wednesday morning. A

master phone list is being prepared listing all points of contact for all departments working at the shelter. Signs are being prepared now that will be displayed at the shelter.

Mr. Christman reiterated that NIMS, Incident Command System procedures is ready and will be reviewed and disseminated to each agency. The reception & care will be broken down into three areas, 1) Command & Control, 2) Medical, & 3) Dormitories. The plan is to issue color-coded security badges today to emergency workers indicating each area they are authorized to access. Access for evacuees and workers will be restricted to their assigned area. The security is being handled by the Lambert International Airport Police. Photo I.D.s are being made for permanent workers. Temporary I.D.'s will be given to temporary workers.

A centralized admin area is being developed for shelter workers that will give us access to a fax, e-mail access, & copy machines.

The medical volunteers reported they are 90% ready for operation. They have 100 doctors and 100 nurses ready to work and will have the first 48-hour schedule ready very soon. They stated areas of need. Their first area of need is a volunteer proficient in setting up and using spreadsheet or databases to help them manage their medical inventory. The other need is a copy machine in their area. They also mentioned their generators will need to be refueled and would need diesel fuel.

The United Way is donating 60 cell phones to be used by volunteers coming into the shelter to work. They are also setting up an information area & lost & found area.

The American Red Cross stated that they would be providing refreshments for evacuees when they arrive. They will register each person that comes through the facility, and then the individuals will be checked-out by the medical team. Approximately 2000 cots are set up. They will interview the people to determine their needs, make arrangements for transient accommodations, and establish case files.

Social Services reported they would have someone from Department of Health and Senior Services, Veteran's Administration, and mental health professionals at the shelter. Also, an interpreter will be on call if needed.

A representative from Social Security Administration was at this briefing and she stated checks could sometimes be received the same day or the next day and brought to the shelter facility for disaster victims, but nothing can be mailed unless they have a mailing address or forwarding address.

FEMA liaison, Ruth Cheshire, reported that FEMA is attempting to coordinate assistance from the Social Security Administration to be present at the Shelter. She also stated that FEMA is having meetings today and she hopes to hear some news soon regarding disaster declarations and incoming evacuees.

Department of Social Services has arranged for pastoral services, along with one mental health professional to be on site, along with two social services personnel. Social Services is trying to anticipate the needs of the incoming people to deal with problems they may have. They will also have two individuals to deal with domestic violence issues. Social Services also brought up the fact that most of the incoming people have not been receiving child support payment checks and social security checks and would there be a way to assist the disaster victims their mail from their home area.

A Joint Public Information Center (JPIC) is being set-up and all media contact is to be handled through the JPIC. No other information regarding the operations of the facility is to be disseminated, except through the JPIC. There will be two press conferences held

## **Department of Health and Senior Services Operation Show-Me Care Update**

### **DHSS Situation Room**

- DSR activated
  - Nancy Bush is Commander
  - Aaron Winslow is Co-Commander

### **Boeing Site prepared for reception of displaced persons**

- DHSS staff in St Louis (onsite)
  - Julie Eckstein (Director), Bruce Clements (CERT Director), Mark Buxton, Martha Shea, and Brian Quinn (PIO)
  - Angela Ford is in Jefferson City until 4:00 p.m., Sept. 6, 2005, at which time she will be returning to the St. Louis Site.
- Medical Supplies
  - Cribs will be delivered this a.m. to the St. Louis site.
- Immunizations
  - DHSS is working with Local Public Health Agencies (LPHAs) to ensure that CDC's recommendations are followed for immunizing volunteers and displaced persons coming into the area.

### **Volunteer Medical Personnel**

- BJC is coordinating physicians, physician assistants and nurses to assess displaced persons coming into the St Louis site.
- Department of Mental Health is arranging for psychiatrist to be at the St. Louis site.
- According to Board of Nursing, attorneys have interpreted the Executive Order 26 and 27 as follows:
  - Executive Order 26 – If the license professional is from one of the state involved with the hurricane and they are only caring for patients from that area they will not need a license.

- Executive Order 27 – Their interpretation is if license professional coming from any other state may provide services for the displaced persons but will need a temporary license. License professionals coming into the state to provide care under either of these executive orders may not provide health care to Missouri citizens.
- The boards are requesting our help in determining if the health care professionals want to function under Executive Order 26 or 27.

#### Medical Supplies

- DHSS is working with Cardinal Health and BJC for medical supplies including gloves, tempa dots, pillows, Pedialyte, etc. Waiting for order from BJC before order can be placed.

#### EMSystem Report

- HHS has requested the EMSystem to implement a nationwide communication system with hospitals to obtain bed capacity, surveillance, etc.

#### Other Shelters/Reception Centers

- Kansas City has opened a reception center and is expecting 500 evacuees; public health nurses are on call.
  - There have been no updates on the Kansas City Center.
- Springfield is opening a service center; hundreds have already arrived and more to come.
  - DHSS Staff is trying to confirm rumors that 15,000 displaced persons will be coming into the Springfield area. This was a news report on the Springfield media this morning.
- Dunklin County Health Department has reported seeing over 100 individuals.

#### Mental Health

- The Department of Mental Health is coordinating with Renee Ludwigs, who is on site (St Louis), and coordinating with the Behavioral Health Response Agency. There are 40 licensed mental health professionals that are ready to be activated.
- Other options are being explored to include para-professionals, ministers and chaplains.
- DMH is also working through NOVA (National Organization for Victims Assistance) to provide additional support.
- DMH is working with DHSS to include mental health questions to the web-based questionnaire.

#### Long-term Care

- DHSS getting offers for beds and licensed facilities for residential care and skilled beds. Community services employees are assisting in evaluating the displaced person to identify if they need skilled care or residential care as they come into St. Louis
- DHSS offers of assistance from ambulance services.